

What are Community Wardens here to do?

We're here to make your neighbourhood a safer and cleaner place. We want to work with you to deal with the things that matter to you in your community.

How are the Community Wardens going to do it?

We will act as a link between you, the Council's services, the Police and other agencies like Housing Associations. This means we will be available to get things done efficiently and quickly.

What are the priorities?

Our immediate priorities will be to tackle antisocial behaviour, vandalism, graffiti and cleanliness. We will, however, adopt a flexible attitude to respond to community needs.

How can you help?

Work with us by talking to us about the things that concern you. If you see a problem and need help or advice give us a call. Report any crimes promptly to the police too and get a crime incident number.

Do they work shifts?

Our Community Warden currently has fixed hours, however, will depend upon the community need and will involve some weekend patrols.

What powers do the community wardens have?

Community Wardens have the same powers as a normal citizen but work with other agencies reporting incidents direct to them and acting as the 'eyes and ears' of your Community.

How many wardens do we have?

There is currently 1 warden for Canvey Island Town Council.

How do I recognise the Community Wardens?

We wear distinctive blue tops showing the Community Wardens logo and black trousers. We always carry our Identity Cards. If you are not sure who anyone is do not let them into your house and get them to wait while you check their identity.

Are Community Wardens a second tier police force?

No, responding to crime is the responsibility of the Police and all crimes should be reported to them. Should you be unsure about calling the Police or afraid of reprisals, the Community Warden will contact the Police on your behalf, in complete confidence. Community Wardens will report incidents direct to the police that they witness when they are out and about in the area.

Will Community Wardens carry out repairs to my house?

No, any repairs to your home should be reported to your area office in the usual way, however Community Wardens will arrange for such things as removal of graffiti and repairs to street lighting.

What can Community Wardens do those local residents can't do?

Wardens are highly trained in many areas and regularly make contact with other agencies and services. Therefore they can usually get matters resolved more quickly and efficiently.